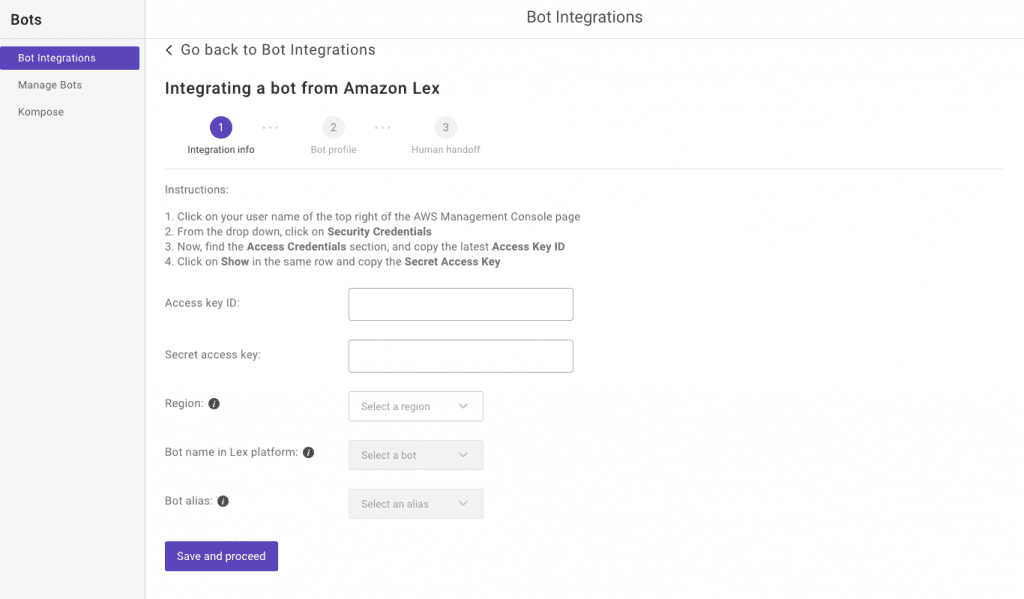
**Create Chatbot Using Amazon Lex**

**Step 1: Create a free Kommunicate account**

You can create a free account in Kommunicate. Head to the signup section to start.

**Step 2: Connect your Amazon Lex bot**

Post signup, navigate to the bot intregration section and select the Amazon Lex platform. Kommunicate requires the below detail to query your bot on your behalf.



You just need to fill in a few details to connect your Lex bot. You can get these details in your AWS Management Console -> Security credentials section.

1. **Access key ID & Secret access key:**Access key ID and secret access key are required to sign requests sent to your Lex bot. To get your access key, sign into your AWS console as an IAM user having permission to access Lex API. Locate your user name in the upper-right section of the navigation bar. From the drop-down menu, select My Security Credentials. Then create an access key in the Access keys for CLI, SDK, & API access sections. You can find more detail in this blog.
2. Bot name in Lex platform: This is the same name you entered while creating the bot in the Lex platform. If you are not aware of it, you can also get it from the bot list on the Lex home page.
3. Bot alias: A bot alias is a pointer to a specific bot version. The alias is exposed to client applications instead of the version.  If you publish a new version of the bot and want kommunicate to connect to the new version, you can simply point the alias to the new version from Lex console without changing anything on Kommunicate Dashboard.
4. Region: AWS region where your Lex service is running. You can find your region in the top-right corner, following the user name in the AWS console.

Once you have the above information follow the below steps, click **Save and Proceed**.

**Step 3: Give your bot an identity**

You can give your bot a name and a profile picture. The name and the profile picture will be visible to your users while interacting with your bot. Give your bot a name. This name will be visible to your users who interact with your bot. Click **Save and Proceed**.

**Step 4: Enable/Disable human handoff**

Your bot is as smart as you can make it. But at times, it may fail to understand a user’s questions. In that case, you can trigger a chatbot a human handoff. This helps you make the overall user experience better and handle edge cases.

Choose whether to enable or disable this feature and click on **Finish bot integration setup.**

**Step 5: Assign all the incoming conversations to your Lex bot**

To let your user chat with the new bot, you need to assign all the conversations to the bot. After finishing the bot setup, click on Let this bot handle all the incoming conversations. Now, all new conversations initiated after the integration will be assigned to this bot, and your bot will start answering them.

You can also enable conversation assignments from the conversation section.

**Step 6: Install the Kommunicate chat widget on your website**

The final step is installing the Kommunicate chat widget on your website so your website user can chat with your bot. Copy the installation script from the install section and paste it into your website. Here are the details instruction to install the same.  This is how the chat widget looks on a website